



Motorcycle Insurance Policy

CONTENTS

CONTENTS	2
IMPORTANT CUSTOMER INFORMATION	3
CHANGES WHICH AFFECT YOUR INSURANCE	3
DATA PROTECTION	3
HOW WE USE YOUR INFORMATION	7
WHAT TO DO IF YOU HAVE A COMPLAINT	8
WHAT YOU SHOULD DO IN THE EVENT OF AN ACCIDENT	9
CONTRACT OF INSURANCE	10
DEFINITIONS	11
GUIDE TO POLICY COVER	11
SECTION 1 ACCIDENTAL DAMAGE	12
SECTION 2 FIRE AND THEFT	12
SECTION 3 LIABILITY TO OTHERS	14
SECTION 4 FOREIGN USE	15
SECTION 5 NO CLAIMS DISCOUNT	15
SECTION 6 NO CLAIMS DISCOUNT PROTECTION	15
GENERAL EXCLUSIONS	16
GENERAL CONDITIONS	17

IMPORTANT CUSTOMER INFORMATION

You should keep a complete record of all information (including copies of letters) supplied to us in taking out this insurance.

So that you understand what you are covered for, please read this policy, statement of fact and/or proposal form, the policy schedule and the certificate of motor insurance very carefully. You should pay special attention to the general exclusions and general conditions.

If you have any questions, the cover does not meet your needs, or any of the details are incorrect you should notify us immediately via your insurance intermediary.

CHANGES WHICH AFFECT YOUR INSURANCE

This policy is based on the factual information you provided. These facts are represented by the answers you have given to questions we have asked and/or the proposal form you completed and/or the statement of fact we last issued. If any of these facts have changed you must let us know immediately otherwise cover may not operate.

DATA PROTECTION

This document is a summary of the AXA Insurance Data Protection Statement. It contains a brief description of the information you need to understand how we use your data.

If you would like more detailed information on how we use your data, please contact your Broker and request the full AXA Insurance Data Protection Statement or send an email to AXA at dataprotection@axa.ie. We encourage you to periodically review this document (or an updated version of it) or our full Data Protection Statement to keep informed about how we use your personal data.

1 General

References to "AXA", "us", "our" and "we" mean AXA Holdings Ireland Limited and its subsidiaries, including AXA Insurance dac (the 'data controller'), and any associated companies from time to time.

Please make sure that anyone else who is insured under your policy has provided you with consent to provide their personal information to us.

It is important that you show this document or the full AXA Insurance Data Protection Statement to anyone else who is insured under your policy of insurance, including any named drivers and anyone living at the property insured under your policy, as it also applies to them.

Queries and Complaints:

If you would like to contact us in relation to any aspect of our use of your personal data, please contact our Data Protection Officer (or 'DPO') at +353 (0)1 471 1812 or compliance@axa.ie or write to: DPO, AXA Insurance dac, Wolfe Tone House, Wolfe Tone Street, Dublin 1.

Alternatively you have the right to lodge a complaint with a data protection regulator, such as the Data Protection Commissioner. Their contact details are available at dataprotection.ie.

2 Collection

As a Broker customer, the majority of the information we receive about you (and any other people insured under your policy of insurance) comes from your Broker. We may also obtain personal data from various other parties or sources, including you, your representatives (if applicable), other insurance companies, third parties involved in a claim or potential claim, the emergency services and from searches (such as industry databases, State or government departments, bodies or agencies, media outlets or credit reference agencies).

3 Use of Information

We mainly use your personal information so that we can provide a quote, set up, administer and manage your policy and to manage and investigate complaints and claims. However, we may also use the personal data we gather for any or all of the following purposes:

- to verify your (or your representative's) identity;
- to provide customer loyalty programmes and value added services;
- for statistical analyses and the review and improvement of AXA's products, services and processes;
- to carry out market research and to improve our processes, products or services;
- for the detection and prevention of fraud, money laundering and other offences;
- for staff training and management;
- for storage and to make back-ups of data;
- for reinsurance purposes and AXA Group reporting purposes (where necessary);
- for compliance with all relevant laws and regulations; and/or
- as set out in this documents and other documents provided or made available to you.

Legal Basis for processing:

The legal bases we rely on for using your personal data for the above purposes in the majority of circumstances are where:

- the processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract (including a quote that is not taken up);
- the processing is necessary for compliance with a legal obligation to which we are subject;
- the processing is necessary for the performance of a task carried out in the public interest; and
- the processing is necessary for the purposes of the legitimate interests pursued by us. In such cases, our legitimate interests are as follows:
 - to use your data to make certain types of payment that are not required by law or a contract;
 - to add value to the AXA product offering;
 - to engage in activities to improve and adapt the range of products and services we offer and to help our business grow and to ensure that our systems are effective and efficient;
 - to investigate and prevent potential fraudulent and other illegal activity; or
 - the proper running of its business.

Sensitive data (such as criminal conviction and health related data) will only be processed for any of the above purposes by way of (a) explicit consent, (b) for the assessment of risk, (c) for the prevention of fraud, (d) for the establishment, exercise, enforcement or defence of legal claims or (e) to protect the vital interests of a person.

4 Sharing of Information

In providing our services to you we may share your personal data with various third parties, including:

- Your representatives, such as a relative, another person insured under your policy, your Broker or your lawyers;
- Our representatives, such as companies that provide various services (including telecommunications, data storage, document destruction, fraud detection, credit checking, IT, risk analysis and complaints handling), claims related service providers (including for the assessment of liability, injuries, damage to vehicles and other property), lawyers and, from time to time, private investigators;
- Other third parties, such as other individuals involved in incidents (and their representatives), other insurance companies, anti-fraud databases (such as InsuranceLink, the Claims and Underwriting Exchange Register and the Motor Insurance Anti-Fraud and Theft Register), reinsurers, external advisors and auditors and AXA Group companies; and
- State or government departments, bodies or agencies (such as the police, the Department of Transport and the Driver and Vehicle Licensing Agency, the Motor Insurance Database, the National Vehicle File, the Motor Insurers Bureau and the Motor Insurers' Bureau of Ireland).

International Transfers

We may transmit certain aspects of your personal data to the following non-European Economic Area countries: a) Switzerland, b) the USA, c) India and d) AXA Group companies based in non-EEA countries. AXA complies with the law regarding international transfers of data by relying on the European Commission's standard data protection contract clauses under Article 46.2 of the GDPR (for items b and c above), Binding Corporate Rules under Article 47 of the GDPR (for item d above) or the decisions of the European Commission stating that certain countries, such as Switzerland, ensure adequate levels of data protection in their law, as per Article 45 of the GDPR (for item a above). For more information please visit the European Commission's website at ec.europa.eu/info/law/law-topic/data-protection/data-transfers-outside-eu or contact our DPO using the details in Section 1 above.

5 Data Collected

The table below contains examples of the types of data we collect for the purposes set out in this document:

Category	Type of Data Collected
Policy information:	Name, address, date of birth, gender, licence details, payment details, vehicle and property details, driving and claims history, relevant criminal convictions, penalty points, etc.
Information obtained from sources other than you:	Penalty points, address look up, geocoding information, vehicle details and history, credit score, etc.
Claims information:	The circumstances of an incident, health information (injuries and relevant pre-existing health conditions), relevant criminal convictions, etc.

6 Retention of Data

Generally we keep personal information for the following periods:

Type of information	Retention Period
Quote information (where a policy is not taken out)	15 months
Policy information	The life of the policy plus 10 years
Claims information	10 years from when the claim is finalised (settlement, court hearing, withdrawal of claim, etc.)
Claims information - where there is the potential for a child to make a claim	Up to 3 years after the child in question turns 18 years of age

However in some cases we may need to keep personal data longer than the above periods. Examples of these situations include long-running disputes and system back-ups required for disaster recovery.

We also retain certain limited details beyond the above time periods in order to validate and handle any claims we receive after the statute of limitations has expired (late claims) and any claims we receive where the claimant was not aware of the damage until a long time after it was caused (latent claims). In these circumstances we retain information such as the policyholder's name, the names of any named drivers, policy start and finish dates and cover details.

For late claims we will hold the data for a period of up to 25 years from the lapse or cancellation date of your policy or from the completion of a claim and for latent claims we will hold the data for up to 60 years from the lapse or cancellation date of your policy. In both cases, the data will be kept apart from our other policy and claims data so that it will only be used in the event that a new claim is made by or against you.

7 Automated Decision-Making

We use automated decisions-making, using information including customer details and claims experience, in the underwriting of your insurance policy. Underwriting is the process by which an insurance company examines, accepts or rejects risks and classifies those selected in order to charge an appropriate premium. We use an algorithm, which uses complex mathematical and actuarial methods of calculating and pooling risk, for insurance underwriting purposes. Where we use automated decision-making, you are entitled to make representations to a member of staff in relation to the decision in question.

8 Your Rights

As a 'data subject', you have the right:

- a) to withdraw consent where we are processing your information on the legal basis of consent;
- b) of access to the personal data concerning you that we hold and to be informed why and how we process that data;
- c) to require us to correct any inaccurate information about you (including missing details). In certain cases, you are required by the terms of your insurance policy to make such corrections.
- d) of erasure/right to be forgotten, which means you have a right to have personal data concerning you erased. However you may only request the deletion of your data in specific situations.

- e) not to be subjected to decision-making, including profiling, based solely on automated processing (i.e. decisions made solely by a computer without human involvement) in certain circumstances.
- f) to data portability, which means you may request from us all personal data that you provided to us. You may also request that we send this data to another company or person.

g) to object to the processing of your personal data, where we do so in the public interest or on the basis of a 'legitimate interest' (see the Legal Basis section above). We will then stop processing the personal data in question unless we can demonstrate compelling legitimate grounds for the processing that override your right or unless we need to use it in a legal claim.

- h) to restrict processing of your personal data where you feel that it is inaccurate, that we are processing it unlawfully or that we no longer need it or where you have invoked your right to object (as set out in Section 8 (g) above).

Please send all requests to us (details in Section 1 'General' above) in writing (by post or email).

HOW WE USE YOUR INFORMATION

Your information is used by us to process your application for insurance and for us to administer your insurance policy and any claim that may arise under same. We may need to collect sensitive data relating to you (such as medical or health records or convictions) in order to process your application and/or any claim made. All information supplied by you will be treated in confidence by us and will not be disclosed to any third parties except (a) to our agents, sub-contractors and re-insurers (b) to third parties involved in the assessment, administration or investigation of a claim, (c) where your consent has been received or (d) where permitted by law. In order to provide you with products and services this information will be held in/by our data systems or our agents or subcontractors.

We may pass your information to other companies for processing on our behalf but none of these companies will be based outside the EEA, but in all cases we will ensure that transfers of data are lawful and that your information is kept securely and only used for the purposes for which it was provided. Calls may be recorded for quality assurance or verification purposes.

Fraud Prevention, Detection & Claims History

In order to prevent and detect fraud we may at anytime:

- Share information about you with other organisations, where applicable private investigators and public bodies including An Garda Síochána;
- Check and /or file your details with fraud prevention agencies and databases, and if you give us false or inaccurate information and we suspect fraud, we will record this.

We may also search these agencies and databases to:

- Help make decisions about the provision and administration of insurance, credit and related services for you;
- Trace debtors or beneficiaries, recover debt, prevent fraud and to manage your insurance policies;
- Check your identity to prevent money laundering;
- Undertake additional fraud searches.

Misrepresentation and Deception

Definitions:

- Misrepresentation is when someone makes a statement which is not correct to another person. A misrepresentation may be innocent, negligent or fraudulent.
- All the information which you gave us and all of the answers you have provided to the questions which we asked you leading to the inception of this contract of insurance have effect as representations made by you to us.
- Deception is where false information is used to make an unfair or unlawful gain.

You must not act in a fraudulent way.

Negligent Misrepresentation

If you have made a negligent misrepresentation and a claim arises we may:

- Avoid the contract and return your premium if we would not have entered into the contract under any terms.
- If we would have entered the contract but on different terms, treat the contract as if those different terms apply.
- If we would have entered the contract but at a higher premium we may reduce proportionately the amount to be paid on any claim.

If you have made a negligent misrepresentation and no claim has arisen we may terminate the contract on reasonable notice to you.

Fraudulent Misrepresentation

If a claim is made and if any answer given by you to us involves a fraudulent misrepresentation or where any conduct by you (relative to the contract or the steps leading to its formation) involved fraud of any other kind we may avoid this contract of insurance.

Fraudulent Claims

If you or anyone acting for you:

- Makes a claim under the policy, knowing the claim is false or misleading; or
- Makes a claim for any loss or damage deliberately caused by you or a person covered to drive your car or with your knowledge;
- In connection with a claim makes a statement to us or anyone acting on our behalf, knowing the statement is not true;
- In connection with a claim sends us or anyone acting on our behalf a document, knowing the document is false.

We may take one or more of these actions as well as our other rights:

- We will not pay the claim.
- We may avoid the policy with effect from the date of the fraudulent claim or fraudulent act.
- We will not return your premium.

If you commit a fraudulent act on any other policy, then we may:

- Cancel this policy,
- Consider letting the appropriate law enforcement authorities know about the circumstances.

Under Data Protection legislation you have a right to know what information about you is held. If you wish to exercise this right then please contact us at the address below:-

Data Protection Officer
DPO
AXA Insurance
dacWolfe Tone
House Wolfe Tone
Street Dublin 1

Your Access to Information Held

On payment of a small fee you are entitled to receive a copy of the information we hold about you and to seek rectification of any inaccurate data.

Consent

By providing us with your information you consent to all of your information being used, processed, disclosed and retained as set out above.

WHAT TO DO IF YOU HAVE A COMPLAINT

There may be times when you feel you do not receive the service you expect from us.

This is our complaints process to help you.

- For a complaint about your policy, contact your Broker
- For a complaint about your claim, contact our claims action line on 00353 1 892 7979

If we cannot sort out your complaint, you can contact our Customer Care Department on 0818 505 505 or:

- email: axacustomer@axa.ie or
- write to AXA Insurance, Customer Care, Freepost, Dublin 1

If you are unhappy with the way we have dealt with your complaint, you may be able to refer to:

- Financial Services and Pensions Ombudsman,
Lincoln House, Lincoln Place,
Dublin D02 VH29.
Tel - +353 1 567 7000.
Email - Info@FSPO.ie
Web - www.fspo.ie

WHAT YOU SHOULD DO IN THE EVENT OF AN ACCIDENT

THE LAW

If you have an accident which involves an injury to any person or certain animals, another vehicle or damage to property, you must stop. If you own the motorcycle you must give your name, address and insurance details to anyone who has a good reason to ask. If you do not own the motorcycle you must provide the owner's name and address.

If there is an injury and you do not give your details at the scene, you must report the incident to the An Garda Síochána within 24 hours.

AT THE SCENE

It is important that you obtain full details of the following:

- All the vehicles involved
- The names, addresses and telephone numbers of the other parties and of any witnesses
- The number of passengers in each vehicle
- The insurance details of the other parties
- Injuries caused
- Property damaged and extent of damage
- Gardai involvement (name, number & station)

Make a rough sketch of the accident scene showing the position of the vehicles before and after the accident.

Do not apologise or admit that you were to blame.
Do not sign anything at the scene.

REPORTING THE ACCIDENT

Report the accident immediately to our

CLAIMS HELPLINE on 0818 945 948

and provide us with all the information you obtained at the scene. This will allow us to contact anyone else involved straight away.

If you are not at fault we will attempt to recover any money we pay. Provided we are able to make a full recovery your no claims discount is not affected.

If you were at fault however, we will offer to deal with the Third Party's claim to minimise costs.

CONTRACT OF INSURANCE

MOTORCYCLE INSURANCE

This document is a legally binding contract of insurance between you and us. The contract is based upon the answers to the questions asked in the proposal form or the statement of fact.

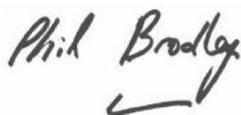
We agree to insure you under the terms of this contract against accidental injury, loss or damage that occurs within the geographical limits during the period of insurance for which you have paid or agreed to pay the premium.

You must read this policy, statement of fact and/or proposal form, the policy schedule and the certificate of motor insurance together. The policy schedule tells you which sections of the policy apply. Please check all these documents carefully to make certain they give you the cover you want.

Irish Law will apply to this contract of insurance unless we and you have agreed otherwise.

All monies which become or may become payable by the Company under this Policy shall, in accordance with Section 93 of the Insurance Act 1936 (or future amendments), be payable and paid in the Republic of Ireland.

The appropriate stamp duty has been or shall be paid in accordance with the provisions of Section 5 of the Stamp Duties Consolidation Act 1999 (or future amendments).



Phil Bradley, Chief Executive

AXA Insurance dac, Registered in Ireland number 136155. Registered Office Wolfe Tone House, Wolfe Tone Street, Dublin 1 (D01 HP90). VAT Reg No. 4873544A.

AXA Insurance dac is regulated by the Central Bank of Ireland

DEFINITIONS

The following words or phrases have the same meaning wherever they appear in this policy.

Motorcycle / Insured Vehicle

Any motorcycle described in the policy schedule and for which we have issued a certificate of motorinsurance.

Certificate of Motor Insurance

Evidence that you have the motor insurance required by law. It shows who may drive the motorcycle and what it may be used for.

Excess

The amount you have to pay towards each claim.

Geographical Limits

Republic of Ireland, Great Britain, Northern Ireland, the Isle of Man, the Channel Islands and sea transit between them. Third Party Liability cover is also provided in the European Union and any other country which has agreed to follow Article 7(2) of the EC Directive 72/166 EEC.

Market Value

The cost of replacing your motorcycle, if this is possible, with one of a similar make, model, age, mileage and condition.

Period of Insurance

The length of time covered by this insurance as shown in the schedule.

Policy Schedule

Confirms details of you and the insurance cover provided. The policy schedule forms part of the contract of insurance and must be read in conjunction with the policy.

Terrorism

We define an act of terrorism as an act which may include using or threatening force or violence by any person or group, whether acting alone or in connection with any organisation or government committed for political, religious, ideological or other purposes. This includes the intention to influence any government or to put the public or any section of the public in fear.

Theft

Any theft or attempted theft that you have reported to An Garda Síochána or any other police force if the incident occurred outside of the Republic of Ireland.

We, Our, Us

AXA Insurance dac

You, Your

The policyholder named on the policy schedule.

GUIDE TO POLICY COVER

If Your Cover is	Sections
Comprehensive	1, 2, 3, 4, 5*
Third Party Fire & Theft	2, 3, 4, 5*
Third Party Only	3, 4, 5*

* Plus section 6 if noted on the policy schedule.

SECTION 1 ACCIDENTAL DAMAGE

WHAT IS COVERED

We will cover you under this section for accidental and malicious damage or vandalism to your motorcycle, spare parts and fitted accessories.

This is subject to the amount shown in the policy schedule under Excesses.

SECTION 2 FIRE AND THEFT

WHAT IS COVERED

We will cover you under this section for loss or damage to your motorcycle, spare parts and fitted accessories caused by fire, lightning or explosion, theft or attempted theft.

Fire damage caused by vandalism or malicious intent will be covered under Section 1 of this policy only.

This is subject to the amount shown in the policy schedule under Excesses.

WHAT IS NOT COVERED UNDER SECTIONS 1 & 2

- The amount shown in the policy schedule under Excesses
- Any damage to the motorcycle caused deliberately by you or any person driving it with your permission
- Loss of use of the motorcycle
- Fire damage caused by malicious intent or vandalism under Section 2 of the policy
- Loss of or damage to telephone, audio and navigational equipment
- Wear and tear, mechanical, electrical, electronic and computer failures or breakdowns
- Damage to tyres caused by braking, punctures, cuts or bursts
- Loss of value for any reason
- Loss of or damage to the motorcycle resulting from fraud or deception
- Any amount greater than the manufacturer's latest list price for any part or accessory
- Any extra cost due to parts or replacements not being available in the Republic of Ireland
- Loss of or damage to any accessory which is not permanently attached to the motorcycle e.g. crash helmet, gloves and clothing
- Loss of or damage to the motorcycle caused by a member of the family or household of a permitted driver taking the motorcycle without your permission
- Confiscation or requisition or destruction by or under order of any Government or Public or Local Authority
- Any amount in excess of €200 in respect of specialised Artwork, Decals, Logos other than manufacturers standard paintwork
- Loss of or damage to the vehicle if it is not covered by a valid National Car Test certificate (NCT), if one is needed by law
- Loss of or damage to the motorcycle as a result of theft if at any time it is left unattended and the ignition key is in or on the motorcycle and/or it has not been secured and locked

HOW WE WILL SETTLE CLAIMS UNDER SECTIONS 1 AND 2

If the motorcycle sustains damage which is covered under this policy you must take steps to ensure its security and safety. If it cannot be ridden due to that damage, we will pay charges for moving the motorcycle to the nearest competent repairer.

Where possible you should obtain two detailed estimates for the cost of repairs and send them to us as soon as possible. If either repairer believes the motorcycle is beyond economical repair you should let us know immediately and not give any instructions relating to the repair.

Provided this is not the case and as soon as two repair estimates have been sent to us, you may authorise the repairer who provided the more competitive estimate to start the repair work.

If we feel the repair estimate is unreasonable however, we reserve the right to contact the repairer and in the absence of agreement on costs, to move the motorcycle to another repairer and pay for any work already completed.

The most we will pay will be the market value of the motorcycle immediately before the accident or loss. We will choose whether to repair or replace your motorcycle or to pay you a cash sum equal to the cost of the loss or damage, less any policy excesses.

We will not pay for the whole cost of any repair or replacement which leaves your motorcycle in a better condition than it was before the loss or damage. If this happens you will have to pay part of the cost of repair or replacement.

The repairer may be authorised to use replacement parts (if appropriate) which were not supplied by the original manufacturer of the motorcycle.

If you are still paying for the motorcycle under a hire purchase or leasing agreement we will settle your claim with the motorcycle's legal owner unless by prior agreement.

If we choose to pay you the market value of your motorcycle rather than to repair it, you must send us the certificate of motor insurance, the Vehicle Registration Document and the NCT certificate if the motorcycle needs one, before we pay your claim.

We may, without further notice, move the motorcycle to a secure place of free storage. All personal possessions should be removed at the earliest opportunity.

As soon as you accept our offer, this insurance for that motorcycle will end and any outstanding or overdue premium must be paid. We reserve the right to deduct any outstanding premiums due from any settlement paid to you.

The motorcycle then becomes our property.

SECTION 3 LIABILITY TO OTHERS

WHAT IS COVERED

We will cover you under this section for the costs and damages you are legally liable to pay for the death of or injury to any person and damage to property caused by:

- You, using the insured motorcycle
- Any person riding the motorcycle with your permission provided your certificate of motor insurance shows he or she is allowed to drive the motorcycle
- Any person travelling on or getting on or off the motorcycle, as long as you hold the appropriate full licence relevant to the category of Motorcycle insured
- Any trailer while it is attached to the motorcycle

We will also pay at our discretion:

- Legal costs and expenses we have previously agreed in writing relating to;
 - Solicitors' fees for representation at a coroners' inquest, fatal injury enquiry or court of summary jurisdiction
 - The defence of a charge of manslaughter or causing death by dangerous or careless driving provided they relate to a claim resulting from an accident covered by this section
- Emergency treatment charges set out in the Road Traffic Acts resulting from an accident involving any vehicle covered by this policy

If anyone insured by this section dies, we will extend the cover to which they would have been entitled, to their personal representatives.

WHAT IS NOT COVERED

- Liability for death or injury to any employee of the person insured, arising during the course of their employment except where liability is required to be covered by the Road Traffic Acts
- Loss of or damage to any attached trailer
- Loss of or damage to property belonging to, or in the custody or control of, any person insured under this part of the policy
- Anyone, other than you, who is covered by other insurance
- Any person travelling on or getting on or off the motorcycle, where the rider holds a learner permit for the category of Motorcycle insured
- We will not pay more than €20,000,000 for costs and damages you are legally liable to pay for damage to property caused by any one event

RIDING OTHER MOTORCYCLES

We will also cover you, in respect of your legal liability to others, to ride a private motorcycle not belonging to you and not hired to you under a Hire Purchase Agreement or leased to you under a Leasing Agreement, provided you have the owner's permission to ride it and you are permitted to do so by your current certificate of motor insurance.

Cover for riding other motorcycles does not

- apply if you have disposed of your motorcycle or it has been damaged beyond economical repair or it has been stolen and not recovered
- apply in any country outside the Republic of Ireland
- cover loss of or damage to any motorcycle you ride that does not belong to you

SECTION 4 FOREIGN USE

WHAT IS COVERED

In addition to the minimum level of insurance required to allow you to use your motorcycle in:

- Any member country of the European Union
- Croatia, Gibraltar, Iceland, Liechtenstein, Monaco, Norway, San Marino and Switzerland

The policy extends all sections shown as applying in the policy schedule, for a maximum period of 45 days in any one period of insurance.

Upon request before you go abroad, and on payment of an additional premium we will extend cover:

- Up to 90 days duration in countries shown above
- To be operative in other countries covered by the International Green Card system

WHAT IS NOT COVERED

Customs and/or excise duties.

SPANISH BAIL BOND

If you or the permitted driver of your motorcycle is detained or the vehicle impounded by the Spanish authorities following an accident, we will provide a guarantee or deposit of up to €1,000 to secure the appropriate release.

If the deposit or guarantee is forfeited in whole or in part you will have to refund the amount to us.

SECTION 5 NO CLAIMS DISCOUNT

If you have not made a claim during the period of insurance prior to renewal and no claim has been made against you, we will allow a discount from your renewal premium.

You may not transfer this discount to another person.

SECTION 6 NO CLAIMS DISCOUNT PROTECTION

You will not lose any of your no claims discount as long as you make no more than two claims in any three year period. If three claims are made in any three year period we will reduce the discount you receive.

Protecting your no claims discount may not prevent your premium from increasing at renewal.

GENERAL EXCLUSIONS

These exclusions apply to the whole policy.

Your insurance does not cover claims arising from any of the following:

1. Any accident, injury, loss or damage while any motorcycle covered by this insurance is being:
 - a) Ridden by anyone who is not described in the certificate of motor insurance as a permitted driver.
 - b) Ridden by anyone who does not have a driving licence, who is disqualified from driving or who does not meet the terms and conditions of their driving licence or learner permit, or has not completed Initial Basic Training (IBT) where necessary.
 - c) Used to carry a passenger where the rider holds a learner permit for the category of Motorcycle insured.
 - d) Used for a purpose which is not shown as covered in your certificate of motor insurance.
 - e) Used in or on restricted areas of airports or airfields or military bases including any place where aircraft land or take off, park or move, associated service roads, refuelling areas, ground equipment parking areas, passenger buildings and customs areas.
 - f) Used in an unsafe condition or while carrying an insecure load.
 - g) Ridden by you or any person insured to ride, should it be proved to our satisfaction that the rider was under the influence of alcohol or drugs at the time of such loss or damage occurring. A conviction under the relevant law (including a conviction for failing to supply a specimen of breath, blood or urine) shall be deemed to be conclusive evidence that the rider at the time of the loss or damage was under the influence of alcohol or drugs.
2. Any liability you accept under an agreement or contract unless you would have been liable anyway.
3. Any accidental loss, damage, injury or legal liability caused directly or indirectly by:
 - a) War, invasion, revolution or any similar event except where we need to provide cover to meet the requirements of the Road Traffic Acts.
 - b) Any act of terrorism regardless of any other cause or event contributing concurrently or in any other sequence to the loss except where we need to provide cover to meet the requirements of the Road Traffic Acts.
 - c) Ionising radiation or radioactive contamination from any nuclear fuel or any nuclear waste from burning nuclear fuel.
 - d) Radioactive, toxic, explosive or other dangerous properties of any explosive nuclear material or any part of it.
 - e) Pressure waves caused by aircraft or other flying objects.
4. Except under Section 3, any injury, loss or damage arising during:
 - a) An earthquake.
 - b) Riot or civil commotion
5. Any claim for pollution or contamination, unless it is caused by a sudden, identifiable event which was unintended and unexpected and happened at any specific time and place.

Any amount over €1,000,000 for one pollution or contamination event.
6. Any decision or action of a court which is outside the geographical limits unless the proceedings are brought or judgement is given by a court of a country:
 - a) For which minimum compulsory insurance is provided by this policy, or
 - b) To which we have agreed to extend the policy cover and for which we have received the necessary additional premium.

7. We will not pay the claim and all cover under the policy is forfeited if you, or anyone acting for you, makes a claim under the policy knowing the claim to be false, fraudulently inflated or supported by fraudulent documentation, or if loss, damage or injury is caused by your wilful act or with your connivance.

GENERAL CONDITIONS

NOTIFICATION OF CLAIMS

As soon as possible after any event which might lead to a claim under this policy, you should telephone the Claims Helpline on 0818 945 948 to report the occurrence. You must send any letter, claim, writ or summons as soon as you receive it. You must also notify claims advisors immediately if you or your legal advisors become aware of any prosecution, inquest or fatal accident enquiry which might be covered under this policy.

You or any other person claiming under this policy must not negotiate, admit fault, offer to pay or settle any claim unless you have our written permission.

DEALING WITH CLAIMS

We will be entitled to:

- Take over and carry out the defence or settlement of any claims in your name or that of any other person insured by this policy and have full discretion to deal with the claims as we see fit
- Take proceedings in your name or that of any other person insured by this policy, to get back any money we have paid
- Any information and help we need from you or any other person insured by this policy

CARE OF YOUR MOTORCYCLE

Anyone covered by this policy must take all reasonable steps to keep the motorcycle in a roadworthy condition and ensure that it has been serviced regularly in line with the manufacturer's recommendations and to protect it from loss or damage.

Whenever the motorcycle is left unattended it must be secured, locked and the keys removed. We may examine your motorcycle at any time.

STORAGE OF YOUR MOTORCYCLE

If you have declared that you will keep your motorcycle in your private garage, locked building or shed at your home address, to which only you and anyone with your permission have access. It is a condition of this policy if a theft or attempted theft of your vehicle happens within a 500 metre radius of your home address when the vehicle is not locked in this garage, locked building, or shed we will not pay the claim. This restriction does not apply to any loss or damage occurring whilst your motorcycle is parked away from your home during the course of a journey.

KEEPING TO THE POLICY TERMS

We will only provide the cover described in this policy if:

- Any person claiming cover has kept to all its terms and conditions, as far as they apply, and
- All the answers to the questions asked which this contract is based is correct and complete

OTHER INSURANCE

If a claim is made under this policy and there is another policy that covers the same loss, we will only pay our share of the claim.

COMPULSORY INSURANCE

If under the laws of any country in which this policy applies, we have to make payments which, but for that law, would not be covered by this policy, you must repay the amount to us.

You or the person who caused the accident must also repay us any money we have to pay because of any agreement with the Motor Insurers' Bureau.

COOLING OFF PERIOD

This policy provides you with a cooling off period to decide whether you wish to continue with the full policy. The cooling off period lasts for a period of 14 working days from the date you receive your Policy documentation. During this period you have the right to cancel the policy and receive a full refund of premium paid.

If you decide not to proceed with the policy prior to cover commencing you will be entitled to receive a full refund of the premium you have paid and the administration charge will not apply.

To exercise your right to cancel this policy you must return the Certificate of Insurance immediately.

CANCELLING YOUR POLICY AFTER THE COOLING OFF PERIOD

To cancel the policy, just advise us in writing and return your certificate of insurance. We will refund premium on the following basis:

- If you request cancellation within 14 working days of the date upon which we inform you the policy has been incepted, we will refund the full premium.
- Otherwise, we will issue a refund based on the unused days left to run on the policy, less an administration fee, provided you have not claimed or been involved in any incident likely to result in a claim during the current period of insurance. We will not refund an amount less than €15 after we charge the administration fee.

We will not refund your premium if you are paying it under an instalment scheme (unless you made an overpayment).

We, or our authorised agent, may cancel this policy by giving you 10 days' notice in writing to your last known address and we will inform the Department of Transport. You must then return the certificate of insurance.

No refund will be allowed when the policy has been subject to a claim, unless it is cancelled during the 14 working day cooling off period.